

City of Vallejo Water Department

Ongoing Water Service Line Inventory

What is a service line?

Service lines are the pipes that connect the water main to your water meter, and the water meter to your home. While the City is responsible for the water main and service line up to the meter, the service line and plumbing past your meter are private property and thus are not the City's responsibility. The City cannot control the variety of materials used in your plumbing components. The picture below illustrates a water service line and identifies what part of the line is City-owned and maintained and what part of the line is customer-owned and maintained.



Results of the new service line inventory

The Vallejo Water Department is in the process of conducting a required visual inspection of all customer-owned water service lines. The purpose of the inspection is to identify the material of these service lines. **The inspection of all 38,000 service lines across both the Vallejo and Lakes water systems is in progress and will continue in 2026.** However, the EPA requires water systems to send notices annually. In December 2025, the Vallejo Water Department notified all customers with unknown material and Galvanized Requiring Replacement service lines of the inventory results, as required by law.

City of Vallejo Water Department

Ongoing Water Service Line Inventory



Results of the new service line inventory (continued)

The drinking water produced by the Vallejo Water Department is tested for and does not contain lead. The Vallejo Water Department routinely monitors for lead in the water distribution system. The EPA's "action level" for lead, which is the concentration when water systems must take corrective action, is 0.015 mg/L. The latest monitoring for both the Vallejo water system (2024) and the Lakes water system (2023) did not detect lead in any of the samples.

Table 1: City of Vallejo Water System Service Line Inventory

Service Line Material Classification	Number of Water System-Owned Service Lines	Number of Customer-Owned Service Lines
Lead	0	0
Galvanized	396	0
Galvanized Requiring Replacement	0	4356
Non-Lead - Copper	25185	18730
Non-Lead - Plastic	1045	6475
Non-Lead - Other	47	44
Unknown	11056	8124
TOTAL	37729	37729

Table 2: Lakes Water System Service Line Inventory

Service Line Material Classification	Number of Water System-Owned Service Lines	Number of Customer-Owned Service Lines
Lead	0	0
Galvanized	3	0
Galvanized Requiring Replacement	0	25
Non-Lead - Copper	378	389
Non-Lead - Plastic	18	102
Non-Lead - Other	2	3
Unknown	501	383
TOTAL	902	902

City of Vallejo Water Department

Ongoing Water Service Line Inventory



Ongoing customer-owned service line inspections

Throughout 2026, the Vallejo Water Department will continue inspecting and identifying customer-side service lines to assess whether any lead service lines exist. The service line inventories shown in Tables 1 and 2 herein will be revised with the results of the inspections.

What can you do to help?

1. **SELF-IDENTIFY** – You can identify your service line material yourself and contact us at serviceline@cityofvallejo.net to tell us what you’ve found so we may update our service line inventory. If you choose to do this, please see the links below:
 - The EPA has developed an online guide to help you identify any lead pipes in your home: <https://www.epa.gov/ground-water-and-drinking-water/protect-your-tap-quick-check-lead>
 - Other organizations, such as the LSLR Collaborative, have provided tools to identify service line materials: <https://www.lslr-collaborative.org/identifying-service-line-material.html>
2. Please let the Vallejo Water Department know if you plan to alter or replace the water service line on your property by emailing us at serviceline@cityofvallejo.net.
3. If you would like to test your tap water, you can find a state-certified commercial laboratory. A map of State-certified laboratories is available on the [State Water Resources Control Board website](#); be sure to select a lab that is labeled as “commercial” (instead of “municipal”). You may also call 916-323-3431 or email elapca@waterboards.ca.gov to find a commercial lab. When you contact a state-certified lab, tell them you’re interested in home water testing.

Want to learn more?

You can read about the service line inventory federal regulations on the EPA’s website here: <https://www.epa.gov/ground-water-and-drinking-water/revised-lead-and-copper-rule>.

For general water quality information, visit www.vallejo.gov/waterquality. We invite you to read more about your water quality and read through our annual water quality reports.