



Office of the City Manager · 555 Santa Clara Street · Vallejo · CA · 94590 · 707.648.4576

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**FOR MORE INFORMATION:**

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**CITY OF VALLEJO LAUNCHES WATER RATE ASSISTANCE PROGRAM TO INCOME-QUALIFIED CUSTOMERS**

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VALLEJO, CA – On December 20, 2019, the City of Vallejo began accepting applications for a Water Rate Assistance Program (WRAP) for income-qualifying, single-family residential customers. Qualified single-family residents are eligible to receive a water charge credit of up to \$30 annually. The program is limited to program funding, which was set by the City Council at \$50,000 for Fiscal Year 2019-20. The program is projected to fund WRAP bill credits to approximately 1,600 single-family residential customers in the year ahead. Customers must be enrolled in [PG&E's Care Program](#) in order to be eligible for the credit.

Mayor Bob Sampayan thanked the City Council for launching the water rate assistance program, “I really appreciate the City Council’s unanimous support for the rate assistance program. The Vallejo Water Department works hard to serve the community not only by providing high-quality drinking water, but also by offering qualifying low-income residential customers the opportunity to have a portion of the rate increase credited to their bill.”

The WRAP program will be available on a first-come, first-served basis, based on available budgeted funding. Applications and instructions on how to apply for the rebate are available online at [vallejowater.org](http://vallejowater.org) or by clicking [here](#). Applications may be mailed to: City of Vallejo, Commercial Services, 555 Santa Clara Street, 1<sup>st</sup> Floor, Vallejo, CA 94590, or placed in the Water Billing Drop-Box located outside of City Hall. For additional information regarding the Water Rate Assistance Program, please call (707) 648-4345 or send an email to [wrap@cityofvallejo.net](mailto:wrap@cityofvallejo.net).

The first approved billing credit for qualified applicants will appear on the first water bill issued after February 1, 2020. Applications submitted and approved after February 1, 2020 will receive the first billing credit in the following billing cycle. The customer name and address listed on the application *must* match the name and address on the PG&E Care Program bill.

City Hall will be closed to the public December 23 through 27 for the Winter holiday, however applications may be mailed and the postmark date will be noted.

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**About City of Vallejo**

*The City of Vallejo, California is located in the Bay Area. The City serves a population nearly 122,000 people with a full service operation that includes police, fire, water, community planning, public works and related professional administrative services. The city is home to a wealth of culture, attractions and events from the popular theme park Six Flags Discovery Kingdom, to museums, parks, music venues, art galleries and theaters. One of the great small towns of Northern California, Vallejo's residents, businesses and City Council are working together to help make Vallejo a safe and clean place to live, work and to enjoy all the attractions and events.*

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