Fairbank, Maslin, Maullin, Metz & Associates FM3

CITY OF VALLEJO COMMUNITY SURVEY 320-790-WT N=820 A/B SPLITS

MARGIN OF SAMPLING ERROR $\pm 4.0\%$ (95% CONFIDENCE INTERVAL)

| Hello, | I'm from | a public opinion research company | . We're conducting a public opinion survey |
|---------|-----------------------------|--------------------------------------|---|
| about i | ssues that interest resider | nts of the City of Vallejo. We are d | efinitely not trying to sell anything, and we |
| are on | ly interested in your opir | ions. (IF RESPONDENT WISH | ES TO COMPLETE THE INTERVIEW |
| IN SP | ANISH OR TAGALOG | , PLEASE HAND OFF TO BILI | NGUAL INTERVIEWER) |
| | | | |
| A. | | ly without endangering yourself or | on a cell phone, and if so, are you in a place others? (IF NOT ON A CELL PHONE, |
| | Yes, cell | and can talk safely | 67% |
| | Yes, cell | but cannot talk safely | TERMINATE |
| | No, not o | n cell, but own one | 26% |
| | No, not o | n cell and do not own one | 7% |
| | (DON'T | READ) DK/NA/REFUSED | TERMINATE |
| | | | |

NEXT, I AM GOING TO ASK YOU A FEW QUESTIONS TO ENSURE WE ARE TALKING TO A REPRESENTATIVE SAMPLE OF VALLEJO RESIDENTS.

B. First, in what year were you born?

C. Next, with which racial or ethnic group do you identify yourself: Hispanic or Latino; African American or Black; Caucasian or White; Asian or Pacific Islander; or some other ethnic or racial background?

| (DON'T READ) DK/NA/REFUSED5% |
|------------------------------|
| (OTHER)2% |
| (MIXED RACE)5% |
| Asian/Pacific Islander 23 % |
| Caucasian/White28% |
| African American/Black 20% |
| Latino/Hispanic 17% |

(ASK QD ONLY IF ASIAN/PACIFIC ISLANDER - CODE 4 - IN QC)

D. More specifically, would you say that you are: (READ LIST)

| Chinese6% |
|------------------------------|
| Filipino 70% |
| Indian or Southeast Asian7% |
| Japanese1 % |
| Korean0% |
| Vietnamese2% |
| (MIXED RACE)2% |
| (OTHER)6% |
| (DON'T READ) DK/NA/REFUSED6% |

(RESUME ASKING ALL RESPONDENTS)

NOW I WOULD LIKE TO ASK YOU SEVERAL QUESTIONS ABOUT LIFE IN VALLEJO .

1. First, would you say that things in _____ have been moving in the right direction, in the wrong direction, or have not changed much over the last two years? (**DO NOT ROTATE**)

| | | | | NOT CHANGED |
|----|-------------------------|---------|------------------|-------------|
| | | RIGHT | WRONG | MUCH/ |
| | DI | RECTION | DIRECTION | (DK/NA) |
| a. | (T) The City of Vallejo | - 37% | 20% | 43 % |
| b. | Your local neighborhood | - 31% | 19% | 50% |

2. Now, I would like to ask your impressions of some organizations in public life. As I read each name, please tell me whether your impression of that organization is generally favorable or unfavorable. If you don't recognize a name or if you have heard about the organization but do not have enough information to offer an opinion just say so. (IF FAVORABLE/UNFAVORABLE, ASK: "Is that very FAVORABLE/UNFAVORABLE or just somewhat?") Here's the first one: (RANDOMIZE)

| | | | | | | HEARD | (NEVER | ſ | |
|-------|------------------------------|-------------|-------------|-------------|-------------|-------------|--------|-------------|-------|
| | | VERY | SMWT | SMWT | VERY | OF/CAN'T | HEARD | TOTAL | TOTAL |
| | | FAV | FAV | UNFAV | UNFAV | RATE | OF/DK) | FAV | UNFAV |
| []a. | Vallejo City government, | | | | | | | | |
| L 3 | overall | 5% | 28% | 28% | 21% - | 15% | 3% | 34% | 49% |
| | overan | 3 70 | 2070 | 2070 | 2170 | 13 /0 | 3 70 | 3770 | 12 /0 |
| (SPLI | IT SAMPLE A ONLY) | | | | | | | | |
| Ìβ. | The Greater Vallejo | | | | | | | | |
| [] | Recreation District | 21% - | 40% | 11% | 8% | 14% | 6% | 61% | 19% |
| []c. | The Vallejo Water | 2170 | 1070 | 11/0 | 0 70 | 1170 | 0 70 | 01 /0 | 1770 |
| լ յշ. | • | 1 4 07 | 1507 | 1507 | 0.07 | 1 / 0/ | 4.07 | 6007 | 2207 |
| | Department | 14% - | 43% | 13% | 8% | 14% | 4 % | 60% | 22% |
| []d. | The Vallejo Police | | | | | | | | |
| | Department | 15% - | 35% | 21% | 20% - | 8% | 1 % | 50% | 41 % |
| | | | | | | | | | |
| (SPL1 | IT SAMPLE B ONLY) | | | | | | | | |
| []e. | The Vallejo Fire Department- | 44% - | 35% | 2% | 1 % | 16% | 2% | <i>7</i> 9% | 3% |
| []f. | The Vallejo Flood and | | | | | | | | |
| | Wastewater District | 12% - | 30% | 12% | 7% | 27% | 12% | 42% | 19% |
| []g. | Vallejo City Unified School | | | | | | | | |
| r 19. | District | 4% | 16% | 22% | 37% - | 18% | 3% | 20% | 59% |
| | District | 770 | 10 /0 - | 22 /0 | 5170 - | 10 /0 | 5 /0 | 2070 | 37 /0 |

3. Next, what do you think is the most serious problem facing the residents of Vallejo that you would like to see addressed? (RECORD VERBATIM RESPONSE AND THEN CODE; DO NOT READ OPTIONS – OPEN-END; ACCEPT ONLY ONE RESPONSE)

| City budget | 0% |
|--|------|
| Crime | |
| Public education | 10% |
| Parking | 1% |
| Illegal dumping/Garbage | 2% |
| Government waste/mismanagement | |
| Growth and development/Not enough | |
| Growth and development/Too much | |
| Homelessness | |
| Housing costs/Lack of affordable housing | 5% |
| Jobs/Economy | |
| Parks and recreation facilities | |
| Public transportation | 0% |
| Public employee pensions | 0% |
| Taxes too high | 0% |
| Traffic and congestion | 1 % |
| Poverty | 1 % |
| Police presence | 6% |
| Condition of roads | ·7 % |
| Environment | |
| Disagreement of the cement factory project | 0% |
| | |
| (OTHER)(SPECIFY) | 15% |
| (NONE) | |
| (DK/NA) | |

4. Next, I'd like to read you some problems facing the City of Vallejo that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or not too serious a problem in Vallejo. (RANDOMIZE)

| | | EXT SER PROB | VERY SER PROB | SMWT SER PROB | NOT TOO SERIOUS PROB (DK/NA) | EXT/ VERY SER |
|-------|---|--------------------|---------------------|---------------------|------------------------------------|---------------------|
| (SPLI | T SAMPLE A ONLY) | | | | | |
| Ì]a. | (T) Waste and inefficiency in local | | | | | |
| | government | 27% | 22% | 26% - | 9% 16% | 49% |
| []b. | (T) Crime, gangs, and drugs | 46% | 30% | 19% - | 2% | 76% |
| []c. | (T) The quality of City of Vallejo public | | | | | |
| | safety services | 26% | 27% | 26% - | 13 % 8 % | 53% |
| []d. | Traffic and congestion | 11 % | 12% | 28% - | 49% 1% | 23% |
| []e. | The cost of housing | 26% | 20% | 27% - | 23 % 4 % | 46% |
| []f. | (T) The amount people pay in City taxes | 14 % | 15% | 27% - | 30% 13% | 30% |
| []g. | Too much growth and development | 4% | 7% | 15% - | 66% 7% | 11% |
| []h. | The burden of public employee pensions | 13 % | 18% | 18% - | 16% 36% | 31% |
| []i. | The quality of public education | 48% | 27% | 13% - | 2% 10% | 75 % |
| []j. | The cost of parking downtown | 8% | 6% | 13% - | 54% 19% | 14% |
| | | | | | | |
| (SPLI | T SAMPLE B ONLY) | | | | | |
| []k. | (T) Jobs and the local economy | | | | | 60% |
| []1. | The amount people pay in local taxes | 10 % | 16% | 33% - | 29% 11% | 26% |
| []m. | The quality of Vallejo's public | | | | | |
| | infrastructure | | | | | 50% |
| []n. | The cost of living | | | | | 42% |
| []o. | Homelessness | | | | | 75 % |
| []p. | A lack of public transportation options | | | | | 29% |
| []q. | Too little growth and development | | | | | 60% |
| []r. | The lack of parking | | | | | 13% |
| []s. | The City's financial stability | 22% | 33% | 23% - | 6% 15% | 56% |

5. Next, using a scale of excellent, good, only fair, or poor, please rate each of the following: **(RANDOMIZE)**

| | | PVC | COOD | ONLY | DOOD | (DON'T READ) | EXC/ | FAIR/ |
|-------|---|------------|-------------|-------------|-------------|-----------------|-------------|-------------|
| (4133 | /AYS ASK a. FIRST) | <u>EXC</u> | <u>GOOD</u> | <u>FAIR</u> | <u>POOR</u> | <u>DK/NA</u> | <u>GOOD</u> | <u>POOR</u> |
| | · | | | | | | | |
| [Ja. | (T) The overall quality of life in Vallejo | 3 % | 40% | 45% | 12% | 1% | 42% | 57% |
| []b. | Vallejo as a place to raise a family | 4% | 23 % | 39% | 33% | 2% | 26% | 72% |
| (SPLI | T SAMPLE A ONLY) | | | | | | | |
| []c. | (T) The overall job the Vallejo City | | | | | | | |
| | Government is doing | 2 % | 16% | 40% | 35% | 7% | 18% | 75 % |
| []d. | (T) The overall job the Vallejo | | | | | | | |
| | Police Department is doing | 5% | 30% | 30% | 29% | 5% | 35% | 60% |
| []e. | (T) The overall quality of City | | | | | | | |
| | services | 2 % | 28% | 45% | 22% | 4 % | 29% | 67% |
| (SPLI | T SAMPLE B ONLY) | | | | | | | |
| []f. | (T) The overall job the Vallejo City | | | | | | | |
| | Council is doing | 1 % | 17% | 28% | 34% | 20% | 18% | 62% |
| []g. | (T) The overall job the Vallejo Fire | | | | | | | |
| - | Department is doing | 28% | 42% | 12% | 1% | 17% | 70% | 13% |
| []h. | (T) Management of the City budget | | | | | | 15% | 57% |

(RESUME ASKING ALL RESPONDENTS)

6. Next, for each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement. (**RANDOMIZE**)

| | | | | | | (DON'T | | |
|-------|---|--------------|--------------|--------------|--------------|--------|--------------|--------------|
| | | STRNG | SMWT | SMWT | STRNG | READ) | TOTAL | TOTAL |
| | | AGREE | AGREE | DISAG | DISAG | DK/NA | <u>AGREE</u> | <u>DISAG</u> |
| []a. | I am proud to live in Vallejo | 26% | 42% | 19% | 11% | 2% | 68% | 30% |
| | | | | | | | | |
| (SPL) | IT SAMPLE A ONLY) | | | | | | | |
| []b. | Maintaining public infrastructure in | | | | | | | |
| | Vallejo should be a top priority, | | | | | | | |
| | even if it means raising taxes | 27% | 37% | 18% | 14% | 4% | 63% | 32% |
| []c. | (T) The City doesn't need more | | | | | | | |
| | money, they just need to spend what | | | | | | | |
| | they have more efficiently. | 30% | 31% | 20% | 12% | 7% | 61% | 32% |
| []d. | (T) Since Vallejo declared | 30 70 | 3170 | 2070 | 12 /0 | 7 70 | 01 /0 | 32 /0 |
| լ յս. | bankruptcy, the City has been | | | | | | | |
| | improving its financial situation | 1607 | 1207 | 1 / 07 | 1107 | 1607 | 59% | 25% |
| r 1. | - | 10% | 43% | 14% | 11% | 10 % | 39% | 23 % |
| []e. | I would recommend Vallejo to | | ••• | • • • | 40~ | • ~ | | 40.00 |
| | others as a place to live | 17% | 38% | 24% | 18% | 2% | 56% | 42% |
| []f. | I trust the City to plan for Vallejo's | | | | | | | |
| | future | 12% | 29% | 23 % | 27% | 9% | 41% | 50% |

| | | | | | | (DON'T | | |
|--------|---|----------------|---------------|---------------|--------------|----------------|----------------|--------------|
| | | STRNG AGREE | SMWT AGREE | SMWT DISAG | STRNG | READ) DK/NA | TOTAL AGREE | TOTAL |
| (SDI I | T SAMPLE B ONLY) | AGREE | AGREE | DISAG | DISAG | <u>DK/NA</u> | AGKEE | <u>DISAG</u> |
| | • | | | | | | | |
| []g. | (T) Maintaining public safety | | | | | | | |
| | services in Vallejo should be a top | | | | | | | |
| | priority, even if it means raising | | | | | | | |
| | taxes | 40% | 33% | 14% | 9% | 5% | 73% | 23% |
| []h. | (T) Taxes in Vallejo are already too | | | | | | | |
| | high; I'll vote against any tax | | | | | | | |
| | measure regardless of its purpose | 22% | 22% | 30% | 16% | 11% | 44% | 46% |
| []i. | (T) I trust the City of Vallejo to | | | | | | | |
| | properly manage our tax dollars | 7% | 27% | 24% | 30% | 11% | 34% | 55% |
| []j. | Vallejo City government operates in | | | | | | | |
| L 3.5 | a way that is open and accountable | | | | | | | |
| | to the public. | 7% | 28% | 20% | 21% | 24 % | 35% | 40% |

7. Next, I am going to read you some words and phrases that might describe Vallejo. Please tell me whether you think each of the phrases below describes Vallejo very well, somewhat well, not too well, or not at all well. If you don't know, you can tell me that, too. (RANDOMIZE)

| | | VERY WELL | SMWT WELL | NOT TOO WELL | NOT AT ALL WELL | DON'T KNOW | TOTAL WELL | TOTAL NOT WELL |
|---------------------|------------------------------------|--------------|--------------|--------------------|-----------------------|---------------|---------------|----------------------|
| []a. | Diverse | 63 % | 28% | 6% | <u>2</u> % | 2% | 91% | 8% |
| []b. | Growing | 20% | 45% | 20% | 11% | 4% | 65% | 31% |
| []c. | Exciting | 7% | 25% | 35% | 32% | 2% | 32% | 66% |
| []d. | Good weather | | | | | | 97% | 3% |
| []e. | Dirty | 22% | 39% | 24% | 14% | 2% | 61% | 37% |
| (SPLI | T SAMPLE A ONLY) | | | | | | | |
| []f. | Losing its character | 12% | 25% | 29% | 19% | 15 % | 37% | 48% |
| []g. | Safe | 5% | 27% | 39% | 29% | 1% | 32% | 67% |
| []h. | Good place to live, play, and work | 11% | 40% | 30% | 18% | 1% | 51% | 48% |
| []i. | Affordable | | | | | | 70% | 30% |
| []j. | You can be yourself | 41% | 43 % | 9% | 5% | 3% | 84% | 13% |
| (SPLI []k. | T SAMPLE B ONLY) Up and coming | 19% | 39% | 23% | 14% | 5% | 58% | 37% |
| []1. | Unsafe | | | | | | 59% | 37% |
| []m. | Unaffordable | | | | | | 43% | 54% |
| []n. | Great location | 46% | 38% | 10% | 5% | 0% | 84% | 15% |
| []o. | Welcoming | 16% | 41% | 29% | 10% | 4% | 57% | 39% |

(SPLIT SAMPLE A ONLY)

8. Next, I am going to read you a list of different aspects of life in Vallejo. After I read each one, please tell me whether you currently have a generally positive or generally negative feeling about that item. (IF POSITIVE/NEGATIVE) Is that very POSITIVE/NEGATIVE or somewhat POSITIVE/NEGATIVE?

| | | VERY POS | SMWT POS | (NEUT) | SMWT NEG | VERY <u>NEG</u> | (DK/NA) | TOTAL POS | TOTAL NEG |
|-------|-----------------------------|-------------|-------------|--------|-------------|--------------------|---------|--------------|--------------|
| []a. | (T) Your personal financial | | | | | | | | |
| | situation | 25% | 34% | 24% | 13 % | 5% | 0% | 58% | 17% |
| []b. | (T) The local economy | 4% | 26% | 28% | 28% | 12% | 2% | 30% | 41% |
| []c. | (T) The City's budget | 1% | 10% | 23 % | 27% | 12% | 27% | 11% | 39% |

(SPLIT SAMPLE B ONLY)

9. Next, I am going to read you a list of different aspects of life in Vallejo. After I read each one, please tell me if you expect that item to be better or worse twelve months from now. (IF BETTER/WORSE) Is that much BETTER/WORSE or somewhat BETTER/ WORSE?

| | MUCH SMWT (NO SMWT MUCH BETTER BETTER DIFF) WORSE WORSE (DK/NA) | TOTAL BETTER | TOTAL WORSE |
|-------|---|-----------------|----------------|
| []a. | (T) Your personal financial | | |
| | situation | <i>55</i> % | 12% |
| []b. | (T) The local economy6% 41%29% 10% 6%8% | <i>4</i> 7% | 16% |
| []c. | (T) The City's budget3% 22% 21% 11% 10% 27% | 26% | 20% |

(RESUME ASKING ALL RESPONDENTS)

10. First, do you think the rate of growth and development <u>in general</u> in Vallejo is **(SPLIT SAMPLE A:** too fast, about right, or too slow) **(SPLIT SAMPLE B:** too slow, about right, or too fast)? **(IF TOO FAST/SLOW, ASK:** "Is that much too **FAST/SLOW** or just somewhat too **FAST/SLOW?**")

| TOTAL TOO FAST7% Much too fast5% Somewhat too fast5% |
|--|
| About right 28% |
| TOTAL TOO SLOW |
| (DON'T KNOW/NA)7% |

| 11. | Next, can you tell me how safe you feel | ? Do you feel safe, unsafe, or neither safe nor |
|-----|---|---|
| | unsafe? (IF SAFE/UNSAFE, ASK: Is | that very SAFE/UNSAFE or just somewhat?) |
| | (RANDOMIZE) | |

| | | | | (NEITHER | _ | | | | |
|-------|----------------------------------|-------------|-------------|----------|---------------|---------------|-------|-------------|---------------|
| | | | | SAFE | | | (DK/ | | |
| | | VERY | SMWT | NOR | SMWT | VERY | NO | TOTAL | TOTAL |
| | | SAFE | SAFE | UNSAFE) | UNSAFE | UNSAFE | OPIN) | SAFE | <u>UNSAFE</u> |
| []a. | Bicycling in Vallejo | 5% | - 20% | 11% | 23% | 21% | 20% | 25% | 44% |
| []b. | Walking in Vallejo | 9% | - 28% | 12 % | 26% | 21% | 3% | <i>37</i> % | 48% |
| []c. | Driving in Vallejo | - 18% | - 34% | 17 % | 20% | 9% | 2% | 52% | 29% |
| []d. | In your neighborhood | -26% | - 41% | 9% | 16% | 7% | 1% | 67% | 23% |
| []e. | In the City park closest to your | | | | | | | | |
| | residence | - 14% | - 31% | 13 % | 19% | 15% | 9% | 45% | 34% |
| []f. | In Downtown Vallejo | -11% | - 28% | 13 % | 25% | 19% | 3 % | 40% | 44% |

NOW I WOULD LIKE TO ASK YOU ABOUT SOME OF THE SERVICES VALLEJO'S CITY GOVERNMENT PROVIDES TO ITS RESIDENTS.

12. First, how would you rate the overall job being done by Vallejo City government in providing services to the City's residents: excellent, good, only fair, or poor?

| EXCELLENT/GOOD | 26% |
|--------------------|------|
| Excellent | 2% |
| Good | 24 % |
| ONLY FAIR/POOR | 60% |
| Only fair | |
| Poor | |
| (DON'T READ) DK/NA | 14% |

(ROTATE Q13 AND Q14)

13. Next, in your personal opinion, do you think there is a great need, some need, a little need, or no real need for additional funds to provide the level of City services that Vallejo residents need and want?

| GREAT/SOME NEED76% |
|------------------------------------|
| Great need 44 % |
| Some need 32 % |
| |
| A LITTLE/NO REAL NEED 16% |
| A little need 11% |
| No real need6% |
| |
| (DON'T READ) Don't know7% |

(ROTATE Q13 AND Q14)

14. Next, in your personal opinion, do you think there is a great need, some need, a little need, or no real need for additional funds to upgrade <u>public infrastructure and facilities</u>, like City buildings, streets and roads, and drinking water and sewer systems in Vallejo?

| GREAT/SOME NEED85% |
|------------------------------------|
| Great need 53 % |
| Some need 32 % |
| |
| A LITTLE/NO REAL NEED 12% |
| A little need7% |
| No real need5% |
| |
| (DON'T READ) Don't know2% |

15. Now let me ask you about some specific City services provided to Vallejo residents. After I mention each one, please tell me how <u>important</u> each service is to making Vallejo a good place to live: extremely important, very important, somewhat important, or not too important. If you have no opinion or don't know about a service I mention to you, you can tell me that too. Here is the first one... **(RANDOMIZE)**

| | | | | | NOT | | EXT/ |
|--------|--|------------|------------|------------|------------|----------|------------|
| | | EXT | VERY | SMWT | TOO | NO OPIN/ | VERY |
| (CDI I | T CALLEDY F A CAME AN | <u>IMP</u> | <u>IMP</u> | <u>IMP</u> | <u>IMP</u> | DK/NA | <u>IMP</u> |
| • | T SAMPLE A ONLY) | | | | | | |
| []a. | Providing recreation opportunities and | | | | | | |
| | programs at City parks and recreation | | | | | | |
| | centers | 31% | 40% | 23 % | 4% - | 2% | 71% |
| []b. | Maintaining public parks in good physical | | | | | | |
| | condition | 38% | 42% | 17% | 2% - | 1 % | 80% |
| []c. | Providing police protection | 65% | 28% | 6% | 1% | 0% | 93% |
| []d. | Providing public library services | 34% | 43 % | 19% | 4% | 0% | 77% |
| []e. | Providing an adequate number and variety | | | | | | |
| | of outdoor special events | 24% | 30% | 30% | 15% | 2% | 53% |
| []f. | Providing programs to help seniors | | | | | | 77% |
| []g. | Providing bicycle lanes and paths | | | | | | 47% |
| []h. | Paving and repairing streets and roads | | | | | | 87% |
| []i. | Maintaining public facilities and | 00,1 | | | _,_ | | |
| L J | infrastructure | 37% | 41% | 17% | 3% | 2% | 78% |
| (SPLI | T SAMPLE B ONLY) | | | | | | |
| []j. | Enforcing traffic laws to protect the safety | | | | | | |
| 1.25 | of pedestrians, cyclists, and drivers | 43% | 33% | 18% | 4% - | 2% | 76% |
| []k. | Providing after-school programs for young | | | | | | |
| [] | people | 51% | 32% | 8% | 4% | 5% | 83% |
| []]. | Removing graffiti from buildings | | | | | | 54% |
| []m. | Providing animal control services | | | | | | 54% |
| []n. | Maintaining the sewer and wastewater | 2070 | 5170 | JI /0 | 11/0 | 1 /0 | |
| ſ J | system | 47% | 40% | 0% | 3% | 2% | 87% |
| []o. | Preventing illegal dumping | | | | | | 86% |
| լ յս. | revenuing inegal dumping | 32 /0 | 33 /0 | 12/0 | 1 /0 - | 1 /0 | 00 /0 |

| (SPL) | T SAMPLE B CON'T) | EXT IMP | VERY <u>IMP</u> | SMWT IMP | NOT TOO <u>IMP</u> | NO OPIN/ <u>DK/NA</u> | EXT/ VERY <u>IMP</u> |
|-------|--|----------------|--------------------|-------------|--------------------------|--------------------------|----------------------------|
| []p. | Supporting a diverse range of arts and cultural activities | 32% | 32% | 22% | 12% | 2% | 64% |
| []q. | Attracting new employers and jobs to the City | 0 - / 0 | _0,0 | 5% | 0 , 0 | • , , | 89% |
| []r. | Providing homeless services | 43 % | 33 % | 17% | 5% | 2% | 76% |

16. Now I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how <u>satisfied</u> you are with that service: very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied. If you have no opinion or don't know about a service I mention to you, you can tell me that too. Here is the first one... (RANDOMIZE)

| | | VERY | SMWT | SMWT | | NO OPIN/ | TOTAL | TOTAL |
|-------|--|-------------|------------|--------|--------|--------------|------------|---------------|
| (SPLI | T SAMPLE A ONLY) | <u>SAT</u> | <u>SAT</u> | DISSAT | DISSAT | <u>DK/NA</u> | <u>SAT</u> | <u>DISSAT</u> |
| []a. | Providing recreation opportunities and programs at City parks and | | | | | | | |
| | recreation centers | 10% | 38% | 20% | 11% | 20% | 48% | 32% |
| []b. | Maintaining public parks in good physical condition | 11% | 45% | 24% | 14% | 7% | 55% | 38% |
| []c. | Providing police protection in your | | | | ,. | | | |
| | neighborhood | | | | | | 44% | 52% |
| []d. | Providing public library services | 18% | 46% | 13% | 6% | 17% | 63% | 20% |
| []e. | Providing an adequate number and | | | | | | 40.04 | • |
| | variety of outdoor special events | | | | | | 49% | 33% |
| []f. | Providing programs to help seniors | | | | | | 34% | 30% |
| []g. | Providing bicycle lanes and paths | 7% | 29% | 22% | 15% | 27% | 36% | 37% |
| []h. | Paving and repairing streets and roads | 5 07 | 2107 | 2601 | 1507 | 2.07 | 26% | 71% |
| []i. | Maintaining public facilities and | 3 % | 21 70 | 20% | 43 % | 3 % | 20% | /1 70 |
| []1. | infrastructure | · 7 % | 40% | 26% | 16% | 11% | 47% | 42% |
| (SPLI | T SAMPLE B ONLY) | | | | | | | |
| []j. | Enforcing traffic laws to protect the safety of pedestrians, cyclists, and | | | | | | | |
| | drivers | 10% | 33% | 24% | 23 % | 10 % | 44% | 47% |
| []k. | Providing after-school programs for | | | | | | | |
| | young people | | | | | | 23% | 43% |
| []1. | Removing graffiti from buildings | 8 % | 34% | 21% | 13% | 24% | 42% | 34% |
| []m. | Providing animal control services | 8 % | 42% | 19% | 11% | 21% | 50% | 30% |
| []n. | Maintaining the sewer and | | | | | | | |
| | wastewater system | | | | | | 59% | 23% |
| []o. | Preventing illegal dumping | 6% | 18% | 28% | 37% | 11% | 24% | 64% |

| (SPLI | T SAMPLE B CON'T) | VERY SAT | SMWT SAT | SMWT DISSAT | VERY DISSAT | NO OPIN/ <u>DK/NA</u> | TOTAL SAT | TOTAL DISSAT |
|-------|--|-------------|-------------|----------------|----------------|--------------------------|--------------|-----------------|
| []p. | Supporting a diverse range of arts and cultural activities | - 11% | 39% | 19% | 12% | 19% | 51% | 31% |
| []q. | Attracting new employers and jobs to the City | 5 % | 19% | 24% | 36% | 16% | 24% | 60% |
| []r. | Providing homeless services | 4% | 14 % | 26% | 35% | 21% | 18% | 61% |

17. Next, I am going to mention some different elements of Vallejo's public infrastructure. After hearing each one, please tell me whether you think the condition of that part of the City's infrastructure is excellent, good, just average, poor, or extremely poor. If you have no opinion or don't know, you can tell me that too. Here is the first one... (RANDOMIZE)

| | | EXC | GOOD | JUST AVERAGE | <u>POOR</u> | EXT POOR | DK/ <u>NO OP</u> | EXC/ GOOD | TOTAL POOR |
|-------|--|-------|-------|-----------------|-------------|-------------|---------------------|--------------|---------------|
| (SPLI | T SAMPLE A ONLY) | | | | | | | | |
| []a. | Streets and roads | 1% | 8% | 28% | - 33% | 28% | 1 % | 10% | 62% |
| []b. | Public buildings, like City | | | | | | | | |
| | Hall, Maintenance Yard, and | | | | | | | | |
| | libraries | 6% | - 32% | 40% | 7% | 2% | 11% | 39% | 10% |
| []c. | Parks | 5% | - 25% | 41% | - 16% | 6% | 7% | 30% | 22% |
| []d. | The police station | 4% | - 18% | 30% | - 12% | 9% | 27% | 22% | 22% |
| (SPLI | T SAMPLE B ONLY) | | | | | | | | |
| []e. | The drinking water system, | | | | | | | | |
| | including underground pipes | 4% | - 25% | 31% | - 12% | 6% | 22% | 29% | 18% |
| []f. | The sewer and wastewater | | Ÿ | | | | | | |
| | system | 5% | - 28% | 32% | - 11% | 2 % | 22% | 33% | 13% |
| []g. | Improvements to rivers and marinas for boating and | | | | | | | | |
| | recreation | 5% | - 25% | 26% | - 11% | 5% | 27 % | 30% | 16% |
| []h. | Fire stations | - 15% | - 42% | 19% | 3% | 1% | 20% | 57% | 4% |

(RESUME ASKING ALL RESPONDENTS)

18. Next, have you seen, heard, or read about the Vallejo General Plan 2040? (**IF YES, ASK:** Have you heard a great deal about it or just a little?

| GREAT DEAL/LITTLE 14 | % |
|-----------------------------|----------|
| A great deal2 | % |
| A little 12 | |
| | |
| NO/DK869 | % |
| No, have not heard 81 | % |
| (DON'T READ) Don't know5 | % |

HERE ARE MY FINAL QUESTIONS. THEY ARE JUST FOR STATISTICAL PURPOSES.

| 19. | About how | long have you | lived in Valle | jo (READ LIST) | |
|--------------|-----------|----------------|------------------|--------------------|--|
| - / • | 1100001 | ions mare jour | II TOG III TGIIO | io (Italian Elect) | |

| 19. | About how long have you lived in Vallejo (READ LIST) | | | | | |
|-----|--|-----------------------------------|-----|--|--|--|
| | | Two years or less | 8% | | | |
| | | Three to four years | 14% | | | |
| | | Five to six years | 9% | | | |
| | | Seven to ten years | 11% | | | |
| | | 11 to 15 years | 12% | | | |
| | | 16 to 20 years | 11% | | | |
| | | 21 years or more | 34% | | | |
| | | (DON'T READ) Don't know/Refuse | d0% | | | |
| 20. | Do you have children? (IF YES, ASK: Are any of them under the age of 19 and living at home?) | | | | | |
| | | Yes, children under 19 at home | 28% | | | |
| | | Yes, no children under 19 at home | | | | |
| | | No, no children | | | | |
| | | (DON'T READ) DK/NA/Refused | | | | |
| 21. | What was the last level of school you completed? | | | | | |
| | | Grades 1-8 | 1% | | | |
| | | Grades 9-11 | 1% | | | |
| | | High school graduate (12) | 12% | | | |
| | | Some college | | | | |
| | | Business/vocational school | 9% | | | |
| | | College graduate (4) | 28% | | | |
| | | Post-graduate work/professional | | | | |
| | | school | 19% | | | |
| | | (DON'T READ) DK/Refused | 2% | | | |
| 22. | Do you own or rent your home? | | | | | |
| | | Own | 57% | | | |
| | | Rent | 37% | | | |
| | | (DON'T READ) DK/NA/Refused | - ~ | | | |

23. I don't need to know the exact amount, but I'm going to read you some categories for household income. Would you please stop me when I have read the category indicating the total combined income for all the people in your household before taxes in 2017?

| \$30,000 and under 12% |
|-----------------------------------|
| \$30,001 - \$60,00021% |
| \$60,001 - \$90,000 19% |
| \$90,001 - \$120,000 14% |
| \$120,001 - \$150,0009% |
| More than \$150,000 11% |
| (DON'T READ) Refused 13% |

THANK AND TERMINATE

Rather not say -----1%

LANGUAGE: English------96%

Spanish ------3%

Tagalog------1%

| <u> 211 </u> | | |
|---|-----|--|
| 94589 | 22% | |
| 0.4.500 | 210 | |

71D

94590------ 34*%* 94591------43*%*

94592------1%