



VALLEJO WATER RATE ASSISTANCE PROGRAM

SAVE MONEY ON YOUR WATER BILL

The City of Vallejo offers a Water Rate Assistance Program (WRAP). If you are an income-eligible customer, **you can get a monthly credit on your water bill**, subject to available program funding. Your total annual savings can add up to \$30 a year depending on the services you receive. Apply today!

Does your household qualify?

- Check Box** Yes, I pay the City of Vallejo for water services **AND**
- Check Box** Yes, I live at the property that receives these services and the City of Vallejo water bill is in my name **AND**
- Check Box** Yes, I participate in PG&E's CARE Program and the address is the same as my water service address

Simple Steps to Apply

If you **answered Yes to all the questions on the left:**

1. Sign this application below in the Declaration & Signature statement block
2. Mail this form, along with proof of identification and a copy of your most recent bill (issued within 60 days) from the PG&E CARE Energy Assistance Program

**Mail this application, PG&E bill, and proof of ID to:
City of Vallejo, Commercial Services
555 Santa Clara Street, 1st Floor
Vallejo, CA 94590**

Or scan and email all completed documents directly to wrap@cityofvallejo.net

Got Questions? Call us at 707-648-4345

Customer Information:

Name:

Property Address:

City, State, Zip:

City of Vallejo Water Account Number:

Phone Number:

Application Declaration and Signature

• I will notify the City of Vallejo if I no longer qualify to receive the Vallejo Water Rate Assistance credit on my water bill. I have read and understand and agree to abide by the above program requirements, and certify, under penalty of perjury, that the information on this application is true and correct.

Signature

Date

(Person whose name is on the City of Vallejo water bill.)

INTERNAL USE ONLY

Approved Denied

DENIAL REASON: _____ EFFECTIVE DATE: _____ PROCESSED BY: _____

VALLEJO WATER RATE ASSISTANCE APPLICATION

To qualify for assistance, you must:

- Reside in a City of Vallejo single family home and the water bill must be in your name.
- Be enrolled in the PG&E CARE Program under the same name and address as is listed on the water bill. (For sub-metered tenants, the energy bill from your landlord must be in your name).
- Provide adequate proof of identification (Driver license, passport, military ID, etc.).

Other program guidelines & considerations:

- This is a limited term program. If your application is accepted, you must re-apply for this rate assistance program every calendar year beginning May 1st. (The next application period will be May 1, 2021.)
- The initial program application period begins in December 2019 and the first approved billing credit will appear on the first water bill issued after February 1, 2020. Applications submitted and approved after February 1, 2020 shall receive the first billing credit in the next subsequent billing cycle.
- Once your WRAP application has been approved for a specific term, if you move to a new location, the billing credit will not transfer to the new account until you sign-up for water service at the new address and complete a new WRAP application using the new address.
- Each application shall be for one single family residence only.
- You must notify the City's Commercial Services office immediately if you no longer participate in the PG&E CARE Program or if you cease to meet other program qualifications.
- Funding for this program is limited and the City reserves the right to stop approving applications whenever available funding is exhausted.
- The City may remove anyone from the program if/when it is determined that minimum program requirements are not being met.