

WORKERS' COMPENSATION CLAIMS SERVICES RFP QUESTIONS AND ANSWERS

Q: Page 4, Section I-C, sub-section 7, Excess Coverage indicate LAWCX carries the excess coverage. Page 6, Section II-A.18 indicate compliance with CSAC-EIA guidelines. What is CSAC-EIA's role on the program?

A: CSAC-EIA does not have a "role" in the program. York (the current TPA) uses the EIA guidelines and the City's excess insurance carrier LAWCX is a member of EIA.

Q: Are you currently participating in a PBM program?

A: No although the Helios PBM is offered by York

Q: What percent of your average annual medical bill volume is prescription bills?

A: 30%

Q: What is the City's average medical bill charges before bill review reduction for FY 2013-2014?

A: \$699 per bill, \$170,222 per month

Q: Please breakdown the gross savings by savings from OMFS and savings from PPO and other reductions.

A: OMFS = \$1,303,992 PPO = \$38,496 Total Reductions for FY 2013-2014 = \$1,342,488

Q: What is the total BR net savings for FY 2013-2014?

A: If by net savings this mean total savings – fees it is \$1,309,182

Q: What is the average annual Requests for Authorization received? Of this number, how many are processed at the adjuster level? Is there a cost associated with RFA processed by the adjusters?

A: Annual 435, adjuster level 30, no cost associated to adjuster level

Q: Please provide total number of RFA referred to URO. Of this number, how many were sent to Peer Review?

A: total number 443, sent to peer review 89

Q: What is the City's average annual UR cost? Please break this down by UR at Adjuster level, UR at Nurse Level and UR at Peer Review Level

A: Annual UR cost \$44,865.00, Adjuster level \$0.00, Nurse Level \$31,395.00 and Peer review level \$13,470.00