



Office of the City Manager · 555 Santa Clara Street · Vallejo · CA · 94590 · 707.648.4576

FOR IMMEDIATE RELEASE: April 1, 2020

NON-EMERGENCY LOCAL HOTLINE:

COVID19@cityofvallejo.net, (707) 648-8605, Monday-Friday 8:30 a.m. to 5:15 p.m.

FOR MORE INFORMATION, (MEDIA):

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CITY OF VALLEJO COVID-19 UPDATE #9

VALLEJO, CA – The City of Vallejo and Solano County Public Health continue to monitor local conditions and circumstances associated with COVID-19.

Solano County

Solano County Health Officer extended the shelter at home health [order](#) and directive until April 30, 2020. Visit the Solano County website [solanocounty.com/depts/ph/ncov.asp](https://www.solanocounty.com/depts/ph/ncov.asp) for additional information including an updated [dashboard](#) on the number of cases county-wide and general e-mail address Covid19@solanocounty.com. The County cannot release the location of origin for active cases, but does recommend to assume a universal risk of exposure, continue sheltering-at-home and practicing social distancing when you must leave your home.

California

Governor Newsom announced the creation of a statewide hotline, 833-544-2374, so that Californians have a one-stop shop to answer their questions and get assistance during this crisis. The State also released the [Governor's Celebrity PSA Campaign](#) and the [Calling All Neighbors Campaign](#) to safely help older adults and those with chronic health issues who are at higher risk from COVID-19.

City of Vallejo

Visit the City's website for more information cityofvallejo.net/NCOV. **City facilities will be closed to the public through April 26.** If you cannot get a hold of a representative of the City for regular City business, please call the City's COVID-19 line at (707) 648-8605 or e-mail COVID19@cityofvallejo.net. Visit the [City Services](#) page for additional information. View [Vallejo Essential and Non-Essential Businesses Under Executive Order N-33-20](#).

Building Division

Essential building permits may still be processed by following these [steps](#). Every effort will be made to accommodate all inspection requests on issued permits, when scheduled by following the instructions included with the issued permit card or using [eTRAKiT](#). Additional information is available [here](#).

Water Billing

For water billing assistance, please call (707) 648-4345 or email waterbilling@cityofvallejo.net. The City has temporarily suspended charging water customers a late fee on their past-due water accounts, effective immediately.

Community Assistance Resources

City staff is collaborating with a number of local partners to apply for up to \$430,000 in funds from the Governor's office that has been allocated to Solano County and the Solano CAP JPA for the homeless during COVID-19. The application process has been significantly accelerated in order to get the funding distributed as quickly as possible. The City's application that will be submitted on April 6 will include a variety of solutions to meet the needs of the homeless during this crisis.

Specifically, the City is partnering with local hotels and motels to house those that have tested positive, are symptomatic and/or have underlying health conditions that make them vulnerable. The City is also working to identify health care and other services that will be needed to care for those utilizing the rooms. The City is working to secure space for a temporary shelter that can provide more space for those currently in encampments to reduce crowding and prevent potential spread of the virus.

The City is coordinating directly with local partners including the Red Cross, Vallejo Together Community, Vallejo hotels and motels, and the City of Benicia and Solano County on these challenging, but urgent, issues facing our homeless population.

In addition to the above noted efforts, City staff continue to conduct outreach to the senior population and respond to inquiries to the COVID-19 hotline.

The City, partnering with the Fighting Back Partnership Family Resource Center, California Office of Child Abuse Prevention and Yocha Dehe Community Fund has expanded the availability of funding to assist citizens who are temporarily laid off from their jobs, may have lost their jobs due to business closure or have had to take a leave of absence to care for children home from school or an ill family member and are not being paid. Read more [here](#) and apply [here](#).

The City continues to update the Community Assistance Resources webpage [here](#) located under [cityofvallejonet/NCOV](#). View updated Senior Recourse [here](#). The page includes resources on the following:

- Emergency Food Distribution
- Mortgage and Rental Assistance
- Shelter
- Legal Aid
- Mental Health
- Homelessness
- In-home Support Services
- Volunteer Opportunities
- Donation Opportunities
- 2-1-1



Solano County Child Care Resources

Essential service workers may request child care assistance through Solano Family & Children's Services website at [solanofamily.org](#) under the Child Care Referrals tab on the left of the home page.

Federal Updates

On March 29, the president extended the nation's [Slow the Spread \(en Español\)](#) campaign until April 30. The American people play a key role in the campaign to help slow the virus' spread and keep our most high-risk populations safe. The initiative presents the entire country with an opportunity to implement actions designed to slow and limit the spread of COVID-19, like staying

home as much as possible, canceling or postponing gatherings of more than 10 people, and taking additional steps to distance yourself from other people. The latest updates and information visit www.coronavirus.gov.

How You Can Help

Donate

In addition to the donation opportunities listed on the City's website and out in the community, **Solano County** is requesting Personal Protective Equipment (PPE) for first responders and health care workers.

Volunteer

Every Californian can safely help their community during these difficult times. Here are some ways you can make a difference: deliver meals, donate to a shelter or food bank, volunteer at a food bank, support nonprofits, wellness checks, create hygiene kits, or donate blood. Click [here](#) to sign-up to volunteer locally or [here](#) for California Volunteers webpage.

Be Safe & Protect Yourself

Rumor Control

Do your part to stop the spread of disinformation by doing three easy things: don't believe **rumors**, don't pass them along, and go to *trusted* sources of information and the links below, to get the facts about COVID-19.

Be Aware of Frauds and Scams

The FBI has seen a **rise in fraud schemes** related to the coronavirus, including fake **Centers for Disease Control (CDC)** emails, phishing emails, and counterfeit treatments or equipment. Protect yourself and do your research before clicking links, donating to charities online, making purchases, or providing your personal information. Inform the Department of Justice of complaints and tips on COVID-19 fraud by calling 877-720-5721 or emailing disaster@leo.gov.

Additional Resources & Information

- City's website cityofvallejo.net/NCOV
- Solano County website solanocounty.com/depts/ph/ncov.asp
- California website covid19.ca.gov/
- USA website coronavirus.gov
- **Small Business and Worker Resources**
- Vallejo City Services [here](#)
- Vallejo, Open for Business, [listing](#)
- VCUSD website vcusd-ca.schoolloop.com/coronavirusupdate
- GVRD gvrld.org/category/covid-19/
- Register for **Alert Solano** to receive emergency alerts.

About City of Vallejo

The City of Vallejo, California is located in the Bay Area. The City serves a population nearly 122,000 people with a full service operation that includes police, fire, water, community planning, public works and related professional administrative services. The city is home to a wealth of culture, attractions and events from the popular theme park Six Flags Discovery Kingdom, to museums, parks, music venues, art galleries and theatres. One of the great small towns of Northern California, Vallejo's residents, businesses and City Council are working together to help make Vallejo a safe and clean place to live, work and to enjoy all the attractions and events.

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