



Office of the City Manager · 555 Santa Clara Street · Vallejo · CA · 94590 · 707.648.4576

FOR IMMEDIATE RELEASE: March 24, 2020

NON-EMERGENCY LOCAL HOTLINE:

COVID19@cityofvallejo.net, (707) 648-8605, Monday-Friday 8:30 a.m. to 5:15 p.m.

FOR MORE INFORMATION, (MEDIA):

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CITY OF VALLEJO COVID-19 UPDATE #7

VALLEJO, CA – The City of Vallejo and Solano County Public Health continue to monitor local conditions and circumstances associated with COVID-19. Visit the City’s website for more information here www.cityofvallejo.net/NCOV.

City of Vallejo Services

If you cannot get a hold of a representative of the City for regular City business, please call the City’s COVID-19 line at (707) 648-8605 or e-mail COVID19@cityofvallejo.net. Visit the [City Services](#) page under the cityofvallejo.net/NCOV page for additional information.

Building Division – Permits and Inspections

Although City Hall is currently closed to the public, essential building permits may still be processed by following these [steps](#). Essential permits include, but are not limited to, the following: re-roof, water heater, residential furnace and/or air conditioning, plumbing repair, electrical repair, electric or gas service.

Every effort will be made to accommodate all inspection requests on issued permits, when scheduled by following the instructions included with the issued permit card or using [eTRAKiT](#). Inspectors will be required to maintain the six feet of social distancing requirement and wear gloves during inspections. In some cases, the Inspector may request photos and/or video at the time of inspection, in order to verify compliance without entering a building, constricted spaces, or poorly ventilated areas. Additional information is available [here](#).

Housing and Community Assistance Resources

On March 18, the [US Department of Housing and Urban Development \(HUD\)](#), announced the implementation of an immediate foreclosure and eviction moratorium for single-family homeowners with FHA-insured mortgages for the next 60 days. Their press release with additional information can be found [here](#) and additional HUD resources [here](#).

Under a local declaration of emergency, the City Manager in his role as Emergency Services Director may release [executive orders](#). City Manager Nyhoff, has released five orders, including an [order on limitations on residential and commercial evictions](#) arising from a substantial decrease in household or business income related to COVID-19.

Wellness Checks

The City's Housing team are making outbound calls to residents that have been identified as vulnerable or at-risk. The team is performing a general check-in to identify immediate needs and express concern for their wellbeing. Once needs have been identified, the City aims to pair the resident with an agency partner. The City is also working with a Solano County team of medical advisors and case managers who can triage any critical needs as quickly as possible.

The City is in contact with the Food Bank of Contra Costa and Solano, Meals on Wheels, Ombudsman of Contra Costa and Solano as well as boots on the ground teams from other community groups to respond to questions/concerns that arrive from the outbound call team.

Personalized Connections

Each day brings a new business owner or resident calling to assist:

- Eduardo from La Cuchara on Sonoma & Couch has offered his kitchen facility for large batch cooking.
- Catering companies have offered to assist preparing meals for kids that are out of school.
- Event planners that can assemble a small city from their warehouse equipment inventory have been in touch and are ready to deploy as needed.
- FACEBOOK has been a great resource to connect folks to others in their neighborhood. A new group has been created by Kathy Beistel called **Community Shopping List** to encourage folks to check on their neighbors before heading out to shop, reducing the exposure and trips to the store for essential items.

How You Can Help

Vallejo is facing challenges like homelessness, poverty, and COVID-19. To succeed in tackling these issues, we need to harness the power of our greatest asset, the 122,000+ people who call Vallejo HOME. It's times like these that we can all help one another, neighbor to neighbor, block by block. If you need assistance we ask that you complete this request for mutual aid [here](#) and if you can volunteer your services click [here](#), so that our staff can pair you with an agency that provide services or offers volunteer opportunities.

Visit the City's Community Assistance Resources [here](#) under the [cityofvallejonet/NCOV](#) page.

California Volunteer

Every Californian can safely help their community during these difficult times. Here are some ways you can make a difference: deliver meals, donate to a shelter or food bank, volunteer at a food bank, support nonprofits, wellness checks, create hygiene kits, or donate blood. Click [here](#) to sign-up to volunteer locally or [here](#) for California Volunteers webpage.

Be Safe & Protect Yourself

Rumor Control

Do your part to stop the spread of disinformation by doing three easy things: don't believe **rumors**, don't pass them along, and go to *trusted* sources of information, like [coronavirus.gov](#), [fema.gov/coronavirus](#), and the links below, to get the facts about COVID-19.

Be Aware of Frauds and Scams

The FBI has seen a **rise in fraud schemes** related to the coronavirus, including fake **Centers for Disease Control (CDC)** emails, phishing emails, and counterfeit treatments or equipment.

Protect yourself and do your research before clicking links, donating to charities online, making purchases, or providing your personal information.

Additional Resources & Information

- Visit the City's website www.cityofvallejo.net/NCOV for the latest information, including City facility closures and access to City staff.
- View all Vallejo, County and State orders [here](#)
- Vallejo City Service information [here](#)
- **Small Businesses Resources**
- Vallejo, Open for Business, [listing here](#)
- California resources and information page: <https://covid19.ca.gov/>
- CDC instructions for [how to take care of yourself at home when sick](#)
- Solano Public Health [Guidance for Vulnerable Populations at High Risk for Severe Coronavirus Disease 2019 \(COVID-19\) \(en español\)](#)
- State Health & Emergency Officials released guidance to prepare and protect homeless Californians and service providers from COVID-19, available [here](#).
- Vallejo City Unified School District: <https://vcusd-ca.schoolloop.com/coronavirusupdate>
- GVRD Updates on their [website](#)
- Visit the Solano County Public Health Facebook page ([@SolanoCountyPH](#))
- Register for [Alert Solano](#) to receive emergency alerts.

About City of Vallejo

The City of Vallejo, California is located in the Bay Area. The City serves a population nearly 122,000 people with a full service operation that includes police, fire, water, community planning, public works and related professional administrative services. The city is home to a wealth of culture, attractions and events from the popular theme park Six Flags Discovery Kingdom, to museums, parks, music venues, art galleries and theatres. One of the great small towns of Northern California, Vallejo's residents, businesses and City Council are working together to help make Vallejo a safe and clean place to live, work and to enjoy all the attractions and events.

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